

PROFILE



PAKT
SECURITY SERVICES



www.paktsecurity.co.za

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DIRECTORS AND MANAGEMENT



MR KHUMBULANI CELE, Managing Director

Khumbulani Phineas Cele, obtained his Security Management Diploma at University of South Africa (UNISA). He has worked for so many big names security companies before he established his own entity. He has over 20 years' experience in the Security fields, 14 years of those years were Management positions. He has held several positions like Operations, Marketing and Investigation.

☎ : 076 3875793 | ✉ : kpcele@paktsecurity.co.za

Nonhlanhla Ntandane OFFICE MANAGER

Nonhlanhla Faith Ntandane. A 2011 graduate from MUT Mangosuthu University of Technology with a National Diploma in Office Management & Technology. Nonhlanhla joined PAKT Security Services on August 2014 as an Administrator, worked her way up the ladder and now is an Office Manager.

☎ : 035 787 0471 | ✉ : info@paktsecurity.co.za

ZAMA MASUKU HEAD OF CONTROL

Zama Masuku has Grade C in Security Grades and with 8 years working experience under Security Industry and all these years she has been working under Security Control. She is currently doing her Diploma in Financial Accounting at Boston City Campus, she joined Pakt Security Services in the year 2019.

☎ : 074 187 7720 | ✉ : control@paktsecurity.co.za

Phindile Mthiyane FINANCE OFFICER



Phindile Mthiyane obtained a Certificate in Financial Services Management from Umfolozi College in 2006, she has 10 years working experience in Financial Management and over 3 years in Project management. She joined Pakt Security services in the year 2019

✉ : finance@paktsecurity.co.za





COMPANY DETAILS

Company Name	 PAKT Security Services
Company Registration	 2012/148526/07
(PSIRA) No	 2397331
VAT No	 4110277490
PAYE	 7670796921
Income Tax Ref No	 9179529186
CSD	 MAAA 0034056
Contact Details	 035 772 0471 Control room : 074 187 7720
Email	 info@paktsecurity.co.za
Website	 www.paktsecurity.co.za
Fax	 086 691 0446
Public Liability	 Outsurance

INTRODUCTION



PAKT Security Services (Pty) L.T.D is an independent and a high specialized company that was formed in 2012, with the objective to strive to an outstanding degree of excellence in every aspect of our services. 100% Black owned and Level 1 BBBEE. PAKT Security Services is looking forward to register with different databases and professional business bodies.

Pakt Security Services has a national footprint in major municipalities and provinces our head offices are situated in Empangeni and branches in Mtubatuba and Newcastle, PAKT Security Services provides security solutions tailor-made to customer needs. This dynamic and fast growing entity provides total security solutions through its seven divisions namely: Guarding and V.I.P Protection, Arm Response, Vehicle Escort, Private Investigation, security consultancy and Dogs unit.

It is our vision that only the best security infrastructure world suffices in the above regard. It is our submission that this infrastructure would have to be a culmination of the best technology on offer.

We trust that this brief company profile will give you some idea of what PAKT security services can do for your company.

VISION AND MISSION



VISION

To be multi-faceted organization providing innovative quality solutions in all security related fields.

MISSION

To enable our clients to experience the effectiveness, efficiency and economy of the execution of our specialised analytical risk-management services.

VALUES

COMPANY VALUES

The core part of our success is determined by our ability to live to our company values, which are:

Customer Focus - We have a close, open relationships with our customers and we work in partnership ensuring innovative security and risk management services. We are determined to provide the best security solutions at all times and take pride in the work it does.

Human Resource - We employ the best people, develop their competence, provide opportunity and inspire them to live our values. We promise to train and develop our human resources, so as to increase the level of productivity and high quality solutions to our clients. We are abided by South African transformation principles focusing on gender equity and empowerment of previous disadvantage communities.

Integrity - We can always be trusted to do the right thing. We foster a climate of mutual trust, respect, accountability, teamwork and equal opportunity and forge long-term relationship with our clients and employees. To up hold high quality services and integrity in satisfying our clients' needs for long-term growth and prosperity.

Safety First - We are committed to safe operations, putting the safety of our employees and clients first. We are also committed to building a strong multi skilled security company that will provide high quality guaranteed security solutions at competitive rate. The company is determined to comply with safety compliant that may be require by the client.

SERVICES OFFERED

- Guarding Services
- Security investigations
- Events Security
- Body Guarding and V.I.P protection
- Vehicle escorts
- Dogs/ mounted unit
- Armed Response
- Rhino Pouching Unit
- Mining security
- National key point security



GUARDING SERVICES

- Provision of qualified guards
- We provide a Reaction Units as per customer's request
- Thorough screening on employment
- Management & supervision of guarding personnel
- Continuous customer specific training
- Rotation structure
- Above average industry remuneration

INVESTIGATING

- Incident assessment
- Proactive approach
- Preventative-identify possible gaps and take preventative approach
- Reactive approach
- Identify/ interrogate, discipline & prosecute

VIP PROTECTION

- PAKT Security Services offers a world class, secure close protection to select clients, the service is integrated to ensure efficient delivery and ultimate convenience to the client. Depending on the risk profile of the client as well as the prevailing security climate, a close protection service may be recommended.

EVENTS SECURITY

PAKT Security Services: offers secure event services that our customers can focus on the main event. With the experience of providing crowd management and security services to the events market, we provide high quality and well-managed security and stewarding services including:

- Artist and player security
- Car park staff and Cloak room staff
- Close protection services
- Crowd management planning - Strategic, tactical and operational
- Event and Site security
- Front of house staff and stewards
- Skilled and manual labour for event site build/break down

The service consists of Close Protection Officers (CPOs) who may be armed (where required) and may work alone or as part of a larger team or “detail”.

Close Protection Officer (CPO) is a multi-skilled professional who has been trained extensively by PAKT Security Services and deliver the service according to the PAKT Security Services protocol.

VEHICLE ESCOURTS

We provide vetted and highly trained drivers with extensive local knowledge and experience to ensure a secure shuttle service. Secure drivers have received additional training in:

- Executive protocol
- Defensive driving skills
- First aid training for emergency situations
- Are fluent in the language required by the client and local to the area.

DOGS UNIT

You can be assured that our dog units present a professional, identifiable, and immaculate image always.

General Purpose dogs are employed for handler protection, patrolling residential areas, college campuses, events and public spaces as well as providing an efficient solution to security concerns on commercial and industrial estates.

All PAKT Security Services operational staff has direct access to our 24hr contact centre by landline, mobile telephone, or radio communications. The exact communicative method is established to ensure the best fit with your business and the continued safety of our deployed personnel.

We will have sniffer dogs for drugs, weapons and any other illegal item. We will also provide dogs that are trained to attack a criminal on the run or any other related activity.

ARMED RESPONSE

Nowadays you can never be too sure you, your family or company is protected enough. PAKT Security Services wants to make sure that you have a piece of mind knowing you are protected and safe. Our Response team is highly trained and approved by PSIRA. Our mission is to provide our clients and potential clients with reliable and exclusive, only the best Armed response that you need. We want to make sure that you are always safe and have nothing to worry about. Our control operates 24 hours and patrol team always ready. Remember, Your Protection Is Our Business!

If you are not there, We will!!

RHINO POACHING UNIT

PAKT Security Services is behind the Anti-Poaching Team! We help in making South Africa the heaven for our Rhinos...

We have highly trained team guarding the Game farms for Rhino poaching free land. our guards are Armed and available 24 hours patrolling and guarding the Game Farms as well as surrounding areas. our team is dedicated to work in bush areas as the first line to protect Rhinos from the Poachers. they get all the necessary training from PAKT Security Services and qualified rangers.

OPERATIONS

When investigating the hiring of our guarding services: our customers can be assured that we understand their concern on Quality service, Safety and proactive in the prevention of potential crime & future losses. PAKT Security Services provides its clients with a comprehensive service that including the availability of well trained and disciplined guards. We concentrate on a holistic security approach.

SECURITY OFFICER GRADES

Grade C: Has received necessary all minimum security training as a security officer and more advanced training covering all necessary grades from Grade E, D & C.

Grade B: Has received grade B. security training covering; legal Aspects, supervision and National Organization safety.

Grade A: Has received grade A security training covering; public relations, security management, site management.

INDUCTION PROGRAMME

When new employees start working at PAKT Security Services, we make it vital to get them to become productive and efficient as quickly as possible. Our Staff induction programme forms a pivotal part in this process.

This then helps to produce a good relationship between our clients and employees, The Clients get to state out what they expect from our Company but also our Employees get to gain a clear background of our values and goals.

ORGANISATIONAL TRANSFORMATION

- We provide research, information, trends and case studies to accelerate decision making processes.
- We combine strategy, structure, people, culture, process and systems to deliver on service.
- We offer change management and consulting services.
- We evaluate every function of a business in the context of an emerging transformation strategy, particularly operation functions such as budget, inventory control purchasing logistics, human resources and outsourcing opportunities.
- We are advocates of corporate government in all our investments.

CORPORATE PRINCIPLES

Always perform with courage; performing power is born by confronting, contradiction, and overcoming it.

Always build trust; trust is born out of a spirit of:

- HONEST
- INTERGRITY
- SERVICE EXCELLENCE

WE INVEST IN A BUSINESS THAT:

- Show potential and those that offer opportunities for growth.
- We are carefully selective in all what we do.
- We are innovative, flexible, and we address ad-hoc problem solving for our business partners & customers using the resource available to us and within a well-defined framework.
- Our business partners and customers can thus be assured that all critical business issues are addressed; fulfilling the requirements demanded that typically exceeds expectations.
- Flexibility in adapting our strategies in line with market dynamics internal skills development; carefully selected range of world-leading product the early embracing of evolving technologies; true value added service innovative support offerings and a contingent off highly skilled Personal-Key criteria in assisting business partners & customers to realize their business objectives.

KEY COMPETENCIES AND BELIEFS

- We conduct a thorough due diligence on all our business opportunities.
- Innovation productivity, transparency, honesty is some of the keys that attribute for our success and development.
- All our team follow a philosophy of participative management via our CRM (Customer Retention Management) and VAS (Value Added Services) programmes.

KEY BENEFITS TO OUR BUSINESS PARTNERS AND INVESTMENTS

We bring and add value to all business partners and investments through the provision of high calibre and well experienced management expertise.

We guarantee service of excellence.

AREAS OF OPERATIONS

PAKT Security Services is based in Empangeni under King Cetshwayo District Municipality in Kwa-Zulu Natal, and has Clients under Richards Bay, Mtubatuba and Jozini Municipalities South Africa. We look forward in expanding to other provinces in Southern Africa as a whole.

OUR REFERENCES

SECURITY



Ethembeni Care Centre

Ethembeni Care Centre is a Private step down health care facility and Pakt Security Services has performed Access Control with amazing referencing as our footsteps, our contract with Ethembeni Care Centre was for 1 year in 2015-2016.



St Lucia Farms

We have also worked with St Lucia Farms, also known as Mark Chennels where we were performing Anti-Rhino Pouching services for One year 2015-2016.

Department of Transport

We have also performed Access Control for The KZN Department Of Transport under Umkhanyakude Destrict for 6 months in 2016.



John Ross College

A school situated in Richardsbay, under King Cetshwayo District Municipality, Pakt Security Services is a proud service provider, performing excellent Access Control on a contract of 2 years from Dec 2016.





Department of Education

Pakt Security Services has had marvelous and successful working relationship again performing Access Control with various Circuit Offices in the King Cetshwayo District Municipality (Department Of Education) including, uMhlathuze Circuit, Mthunzini Circuit and Ubombo Circuit for period contracts of 3-6 months each in 2016-2018.

We have also performed Access Control at the Mandla Mthethwa School Of Excellence under uMkhanyakude District (Department of Education) on a six months contract in the year 2017.

We have also performed Access Control services at Enqoleni Education Centre for a period of six months which ended in March 2019.



Mtubatuba Municipality

We are also working with the Mtubatuba Municipality performing VIP Protection Services for various presidents, some of the contracts we are still servicing from the year 2016 up to date.

LAST DANCE-DECEMBER 2018: MBAWULA INVESTMENTS

Pakt Security Services have performed Crowd Control, Access Control, VIP Protection and Armed Guarding for a special event "uMhlathuze Last Dance"

Contact Person: Siphon Ndaba

Contact Number: 078 901 9997

KUFEZIWE GOSPEL CELEBRATION 2018

Pakt Security Services have performed Crowd Control, Access Control, VIP Protection and Armed Guarding for a special event "Kufeziwee Gospel Celebration 2018"

Contact Person: Siyabonga Chilli

Contact Number: 076 578 0904

UTALAGU MASKANDI FESTIVAL: KING ZWELITHINI STADIUM 2015

Pakt Security Services have performed Crowd Control, Access Control, VIP Protection and Armed Guarding for a special event "Utalagu Maskandi Festival 2015"

Contact Person: Sibongiseni Mageza

Contact Number: 076 840 6912

CURRENT CONTRACTS

Department of Education:

Pakt Security Services is currently performing Security Guarding at the Lower Umfolozi CMC, and Bhokuzulu CMC both under a twelve months contract signed with the Department of Education started in April 2019.

Department of Community Safety and Liaison

We are rendering Security Services to the department of Community safety and liaison at the uMkhanyakude District office at Mtubatuba.

FAW TRUCK SALE

Pakt security Services is also guarding Faw Truck Sale properties situated in Richard's bay.

SCHOONIES SES (PTY) LTD

Pakt Security Services has also signed a contract with Schoonies (PTY) LTD, guarding 9 different sites and their hotels namely, Bon Hotel Empangeni, Bon Hotel Waterfront and Protea Hotel Umfolozi River.

RESOURCES

Baton sticks

Hand cuffs

Mobile radios (Two way Radios)

Gun safes and key safes

Base radio sets

Whistle

Pocket book and Pen

Torch (at night)

Metal Detectors

Uniform

Cellular Phones

Dog

Bicycles

Vehicles





HEAD OFFICE

4 Copper Drive
Kuleka Drive
Empangeni Rail
3910

Mtubatuba Branch

P.O. Box 816
Mtubatuba,
3935

Newcastle Branch

11 Scott Street,
Newcastle,
2940